Thank you for finding out more information about becoming a ticket agent for Chester Zoo.

We'd love offer you the opportunity to offer discounted zoo tickets to your visitors.

By becoming at zoo ticket agent you will be able to sell discounted admission tickets to visitors with savings around 30% off standard admission prices.

I would like to introduce our sale or destroy tickets which are valid for a year and the company are only invoiced for the tickets used at the end of each month.

I have enclosed the information on this scheme for you to look over or pass on to the relevant department.

We also have zoo posters, zoo leaflet including zoo map to help advertise the fact you sell discounted tickets and if you do take us up on this offer the company will be issued with two complimentary tickets for staff selling the tickets to visit the zoo to see it first hand.

To get started please return the signed agreement, let us know the amount of tickets you require and we can go from there!

I look forward to hearing from you,

Julie Benn

Tourism Coordinator j.benn@chesterzoo.org

Direct Tel: 01244 389 461

AGENT TICKET BENEFITS

Here's a reminder of the benefits of selling Chester Zoo agent tickets:

- Enjoy discounted admission whatever the season.
- Tickets valid for one visit until the end of the year.
- Agent ticket price saves around 30% off standard admission prices!
- As the tickets are on a sale or destroy basis, we only invoice for the tickets used.
- Fast track admission now available so with a ticket you can go straight through the admission gates.
- All tickets are on an automated scanning basis, so tickets changed by hand cannot be accepted.
- Please ensure that no more than 15 are sold in one transaction.
- Chester Zoo literature to help promote the discounted tickets.
- Free FAM trips to see what's new.
- New exhibits opening throughout the year
- Sign up to the e-newsletter to receive the latest news and arrivals.
- Having a good stock of tickets is essential, especially around school holidays, as no valid ticket will mean the visitor having to pay full price admission on arrival.
- Tickets are also good for packages and you can sell tickets at any price up to our standard admission price which makes it great value for money!

AGENT RATES

With high, mid and low season standard admission prices you benefit throughout the year with one flat rate, see www.chesterzoo.org for the full price list.

Agent tickets are sold at the following discounted rates:

Prices for 2012 (until 31st December)
£11.95 per adult
£8.95 per child (3-15 years) and concessions*
Children aged 2 and under free admission

*Concessions: students, senior citizens, visitors with disabilities and carers of disabled visitors.

The zoo is open from 10.00am daily (except Christmas Day and Boxing Day)

AGREEMENT FOR THE SUPPLY OF CHESTER ZOO AGENT TICKETS UPON A SALE OR DESTROY BASIS

(1) The North of England Zoological Society, trading as Chester Zoo, Upton-by-Chester.

(2)……

……(Name and Organisation Title)

Of (Address including postcode)

……

……

……(Telephone and STD)

……(Fax)

……(E-mail)

In Consideration of Chester Zoo supplying to you sale or destroy tickets, you agree to the following terms and conditions.

General

1. Agent tickets are charged to you at the ticket agent rate at the time of entry.

2. Agent tickets can only be sold to visitors and cannot be used in conjunction with any other offer.

3. All visitors must present a ticket failure to do this will result in the customer being charged full admission price. Letterhead from the tickets agent to be used as a ticket is unacceptable.

4. Tickets are valid for one calendar year for one visit. After this period, the agent is to destroy stock and request the new season's tickets.

5. Chester Zoo reserves the right to refuse admission to its premises at all times and for any reason.

6. Ticket agent needs to keep a good stock of tickets especially around school holiday periods where demand is high. Once ticket orders are received, they are posted within five working days, 1st class delivery.

7. Chester Zoo reserves the right to amend ticket prices at any time. Changes in price will be communicated on our website.

8. Chester Zoo reserves the right to amend these terms and conditions at any time. This will be made in writing and the opportunity to accept these changes will be given.

9. You will be invoiced on a monthly basis on tickets redeemed at Chester Zoo and payment of an invoice is required within 30 days from its date of issue.

10. All queries on any invoice received by you must be raised with Chester Zoo within 21 days after receipt of the invoice and in default the invoice will stand and be due.

11. Chester Zoo shall have no liability to you in respect of any loss or damage (including consequential loss) arising from any acts or omissions on its part or its agents under these terms and conditions.

12. By signing this agreement you are expressly agreeing to our storage and use of your personal data under the Data Protection Act 1998.

13. The agreement represents the entire agreement between you and Chester Zoo. It is valid agreement until either party withdraws in writing.

14. It is expressly agreed that the provisions of the Contracts (Rights of Third Parties) Act 1999 shall not apply to this contract.

Signed by Chester Zoo representative:

On behalf of: Chester Zoo
Print Name: Julie Benn
Position: Tourism Coordinator

Signed by company representative:

On behalf of:

Print Name:

Position:

Date:

Countersigned by:

On behalf of:

Print Name:

Position:

Date: