





You will be supported with Chester Zoo love

We will be with you at every step; from your initial contact right through to your visit, and beyond. This is not something you need to do on your own, and in fact, we want to work with you to arrange a fitting celebration of your loved one.

To make sure that everything is perfect for you ahead of the day, we will need at least a couple of weeks' notice; we will always try to accommodate any date requests you have and the more notice we have, really helps us to be able to do this. We cannot close areas of the zoo or alter the timings of the zoo's routine but we will ensure that you are supported with sensitivity.

Please contact **Tanya** on **01244 650 229** or at **fundraising@chesterzoo.org** if you wish to have a chat about the options.

When arranging a date and time for your visit, we will help advise on when the zoo will be quietest and we will be there on the day to ensure it is private and dignified for you and your party.

Things to consider

Ashes can only be scattered in designated planted areas of the zoo's grounds. We cannot scatter ashes inside animal habitats, near watercourses, in the borders of animal habitats, anywhere that houses sensitive plant collections or where children may play.

Please always speak to us about ashes scattering, as unauthorised scattering is not permitted for all the reasons listed above. We are always changing in order to achieve our mission of preventing extinction: this means that the garden areas where ashes are scattered may be altered or even replaced in the future: we can advise you about this and the best place to choose as a resting place for your loved one.

It is important that you are aware that there is no guarantee you will always have the same access to this area in years to come or that it will look the same.

We appreciate that for this reason Chester Zoo may not be the right space for everyone to remember their loved one.









Gifts in wills

Making a Will is the best way of ensuring that your loved ones and the causes you care about will be provided for in the future. It is our privilege to work with our special Lifetime Supporters to ensure that this most personal of gifts can have the best impact on protecting vulnerable wildlife.

It doesn't have to be complicated and once you have spoken to your family, a solicitor can sensitively advise you on how best to articulate your wishes for how you would like to leave your estate.

By leaving a gift to Chester Zoo in your Will, you can help us carry out our vital conservation work for years to come.

Celebrate life, through love

Gather family and friends in the historic heart of Chester Zoo and raise a glass to celebrate the life of your loved one at The Oakfield. Make it a day filled with love, magical experiences and create new memories to cherish forever.

Whether you're thinking of a breakfast buffet in the boardroom, lunch in the garden room or afternoon tea in the library, let us know and our team can organise something special for you.

Private room hire is also available in The Oakfield based on minimum numbers



The Giving Tree

The zoo is always changing and evolving so we no longer offer plaques across site. Instead, we have a beautiful 'Giving Tree' where we can arrange for you to have a leaf engraved with a special message for your loved one.

This is located in the kitchen garden area next to The Oakfield right in the historic heart of the zoo. It can provide a lovely focal point for your future visits to the zoo and means your loved one will have a little bit of the zoo just for them.

This is not exclusive to those scattering ashes at the zoo, so please ask for further information if you think this may be something that you would like to do. We suggest a donation of around £250 for a leaf.

You can speak to our Individual Giving Specialist to find out more about anything related to remembrance or lifetime support to help you with those conversations message for your loved one. Please ask for further information.

